

CONSULATE GENERAL OF SPAIN IN MELBOURNE (AUSTRALIA)

PROCEDURE FOR PAYING FINES FROM ABROAD **INFORMATIVE NOTE**

The Directorate General for Traffic (DGT) has made the following channels available to citizens abroad for the payment of fines imposed in Spain:

I- ONLINE, THROUGH THE WEB APPLICATION

To do so, the interested party will need to have the **notification date** and the **reference number** on hand. The notification date is the date on which the notice was received at the address, or the day on which an officer of the Guardia Civil delivered it in person. Procedure:

- Enter the total amount of the fine (without including the 50% reduction). The application will indicate the remaining amount to be paid.
- If accessed with prior identification, the DGT will provide information about any unpaid fines the person may have, and they will be able to consult their history of imposed penalties.
- If any anomaly is detected during or after payment, the interested party will have to **request a refund of the fine payment.**

II- BY TELEPHONE, USING A CREDIT OR DEBIT CARD, BY CALLING +34 902 887 060

III- THROUGH THE miDGT APP, THE DGT PHONE AND TABLET APPLICATION

Users may check their fines and pay them. **On this page, they can access more information and download the application** free of charge for both Android and iOS. To pay a fine through the app, go to the application's main menu and enter the section "My fines" → "Pending".

IV- IN PERSON

- **At CaixaBank branches and ATMs**, available 24/7, by card or cash.
- **At any Post Office branch (Correos)**, in cash, by paying the fee established by that entity.
- **If the driver is stopped on the road at the time the offence is committed**, and only in cases involving officers of the Guardia Civil Traffic Division, payment may be made immediately by credit or debit card.